Getting a new phone: moving everything over

A new phone does not mean starting over. Your photos, contacts, apps, and messages can all move to the new phone — the phone does most of the work itself. The golden rule: do not erase, trade in, or give away the old phone until the new one is fully working.

Step 1: back up the old phone

1. iPhone: open Settings, tap your name at the top, then iCloud Backup, then Back Up Now. Wait until it says the backup just finished.
2. Samsung: open Settings, then Accounts and backup, then Back up data. Or just use Smart Switch in the next step — it moves everything directly.
3. Other Android: open Settings, then Google, then Backup, then Back up now.

iPhone to iPhone: the easy way

1. Plug both phones into power and connect them to Wi-Fi. Turn on the new iPhone and place it right next to the old one.
2. The old iPhone asks “Set Up New iPhone?” — tap Continue, then use the old phone to scan the swirly pattern on the new one.
3. Choose Transfer from iPhone and keep the phones close together until it finishes. Your apps, photos, and settings all come along.

Samsung to Samsung: Smart Switch

1. During setup the new Samsung offers to transfer — say yes. (You can also open the Smart Switch app on both phones anytime.)
2. A cable between the phones is fastest; wireless works too. Pick what to move — photos, messages, apps, settings — and let it run.

Any Android to Android

1. On the new phone, sign in with the same Google account you used on the old one.

2 When setup asks, choose to restore from your backup. Your apps, contacts, and photos download over the next hour or so.

Before you wipe the old phone: make a test call, send a text, and open your photos on the NEW phone. If anything is missing — or you are not sure — call Sean at (813) 770-6082 before you erase anything. Once the old phone is wiped, what was only on it is gone.

Need a hand? Call Sean at **(813) 770-6082**.