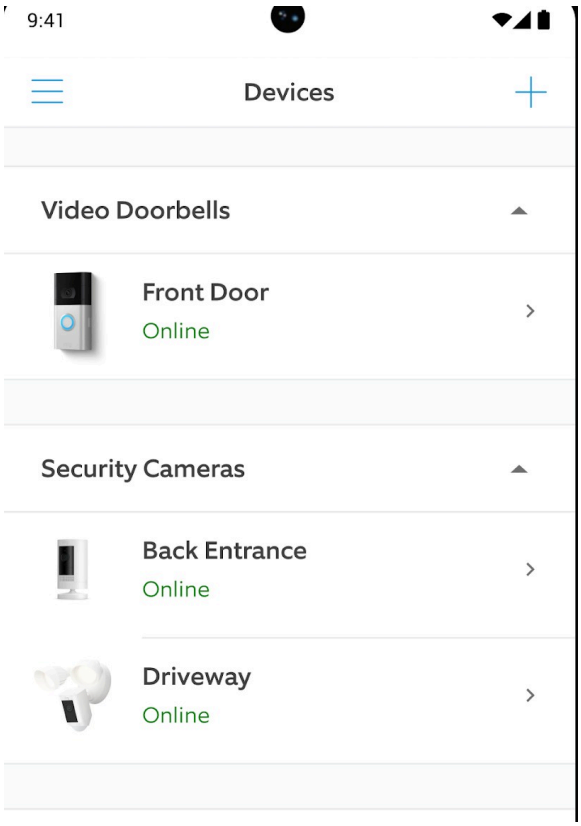
Your Ring Doorbell and Cameras

A simple guide to the app on your phone

Take your time with this. Nothing in the app can break anything — tapping just looks at things. You can always go back to the main screen and start again.

Your Devices Screen

This screen lists everything you have. The picture is Ring's example — yours will show your own doorbell and cameras, in the same places.



Your doorbells are listed first, then your cameras.

Here is what everything on this screen is:

- **Video Doorbells** at the top, **Security Cameras** under them — every device you own is on this one list.
- **The word “Online”** under a name means that device is connected and working.
- **Tap a name** to open that device's page. There, tap its picture to watch live, right now.
- **The three lines** at the top left open the menu. That menu is where **History** lives — your recordings.

When Someone Is at the Door

When someone rings your doorbell or walks up to a camera, your phone will tell you. Tap the message, and you will see who is there, like this:



What you see when someone is at your door.

- **The green button** answers — they can hear you, and you can talk back and forth.
- **The red button** hangs up when you are done.
- You never have to answer. You can just watch, and they will not know.

Modes: Turning Watching On and Off

On the app's main screen, at the top, are three buttons: **Disarmed**, **Home**, and **Away**. They decide whether your cameras watch for movement.

- **Away** — every camera watches. When a camera sees movement, it records it. Use this when nobody is home.
- **Home** — only some cameras watch, usually just the ones outside. Use this when you are home.
- **Disarmed** — your cameras rest. They do not watch for movement, and nothing is recorded.

1. To change it, just tap the word you want at the top of the main screen.

A good habit: tap **Away** when you leave the house, and **Home** when you come back.

If you also have a Ring Alarm, these same three buttons turn the alarm on and off, too.

Watching Your Recordings

When a camera sees movement, it saves a short video. Ring keeps these recordings in the app — there is no memory card. Recordings are only kept if you have a **Ring Protect plan**. If you are not sure whether you have one, ask us.

1. Tap the **three lines** at the top left of the screen.
2. Tap **History**.
3. Tap any line in the list to watch that recording.

If History is empty: your cameras were probably Disarmed, so nothing was recorded — or there is no plan keeping recordings. Tap **Away** or **Home**, and new recordings will appear the next time a camera sees movement.

The Battery



The Ring battery pack. It charges like a phone.

Many Ring doorbells and cameras run on this **rechargeable battery pack** — you never buy batteries for them. The app will tell you when one runs low.

To charge it: press the silver tab marked **PUSH** and slide the battery out of the bottom of the device. Plug it into any phone charger with its cable. The little light is **orange** while it charges and **green** when it is full. Then slide it back in until it clicks.

Some Ring devices are plugged in or wired instead — those have no battery to charge.